JSS MAHAVIDYAPEETHA

J S S COLLEGE FOR WOMEN (AUTONOMOUS)

(An Autonomous College of University of Mysore: Re - Accredited by NAAC at 'A' Grade with a CGPA of 3.07)

Saraswathipuram, Mysuru – 570 009

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STUDENTS' GRIEVANCE REDRESSAL CELL

JSS College for Women, (Autonomous) Saraswathipuram, Mysuru has constituted the Students' Grievances Redressal Committee (2025-26) SGRC as per Gazette Notification –University Grants Commission (Redressal of Grievances of Students) Regulations, 2023.

OBJECTIVES:

The primary objective of this committee is to provide a transparent, fair and timely mechanism for UG students to raise and resolve academic, administrative and infrastructural issues through a structural process.

Upholding the dignity of the college by ensuring strife free atmosphere in the college to promote cordial student-student relationship and student-teacher relationship.

The committee is constituted for handling and solving the grievances to express constructive and genuine concerns.

It aims to promote and maintain a sustainable, unbiased and positive educational environment.

It involves a process of investigation in which Students' Grievance Redressal Committee enquires and analyses the nature and pattern of the grievances strictly in a confidential manner.

To ensure that the views of each grievant and respondent is neither discriminated against nor victimized.

SGRC Online Services:

Student Grievance Redressal Committee of our college typically offers online services via the institution's Website for students to lodge grievances related to academic, administrative and infrastructural issues. The process often involves filling out a form with personal details and a description of the issue.

Mechanism of SGRC:

Grievances should be brought to the notice of concerned Mentors and Heads of the Departments. The Mentor and Head of the respective departments will address the issue and try

to resolve it within one week of the receipt of the grievance. If there is no response within the stipulated time from the respective department or the grievant is dissatisfied with response/resolution to her grievance , then the grievant is free to represent her grievance to the Institute Grievance Redressal Cell through online approach.

a) On receipt of an online complaint, the institution refers the complaint to the SGRC,along with its comments within 15 days of receipt on the online portal.
b) The SGRC ,as the case may be ,shall fix a date for hearing the complaint which shall be communicated to the members of the committee.
c) An aggrieved student may appear either in person or authorize a representative to present the case,if the case demands.
d) The SGRC shall send its report with recommendations, if any, to the competent authority of the institution concerned and a copy thereof to the aggrieved student, preferably within a period of 15 working days from the date of receipt of the complaint.

Steps of SGRC Process:

1) Lodging of the complaint:

Students are required to fill out the student Grievance form and submit the same to the convenor of the SGRC.

2) Verification:

On receiving the complaint ,the convenor of the SGRC will record and verify the complaint.

3) Action:

After verification of the complaint, the Department acts upon the complaint and takes the measures necessary to resolve the issue.

4) Intimating the student:

Once the complaint has been resolved, the student is informed about the outcome, and the complaint is considered closed by the department.

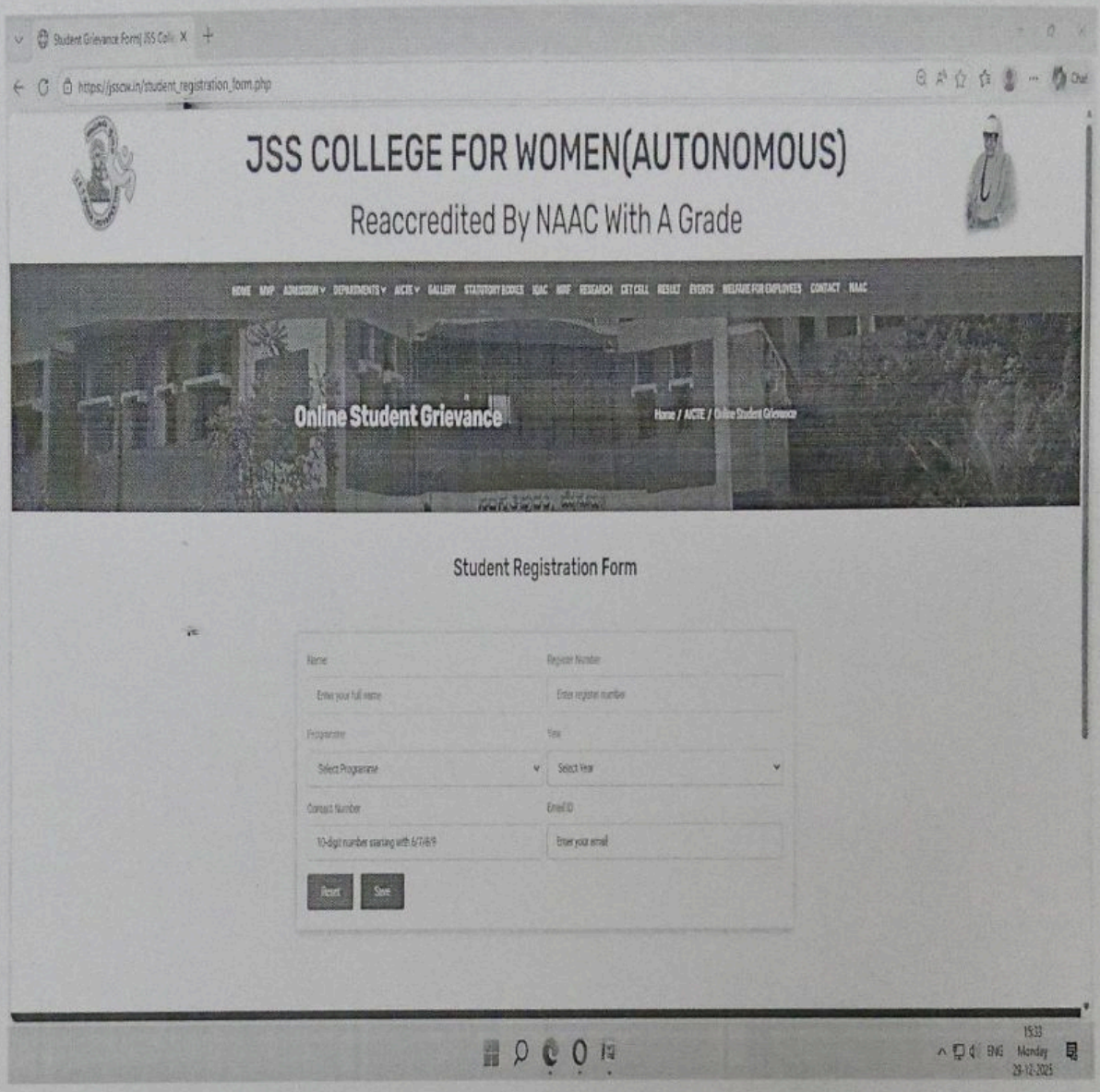
The following committee is constituted for Redressal of Grievances of students (2025-26)

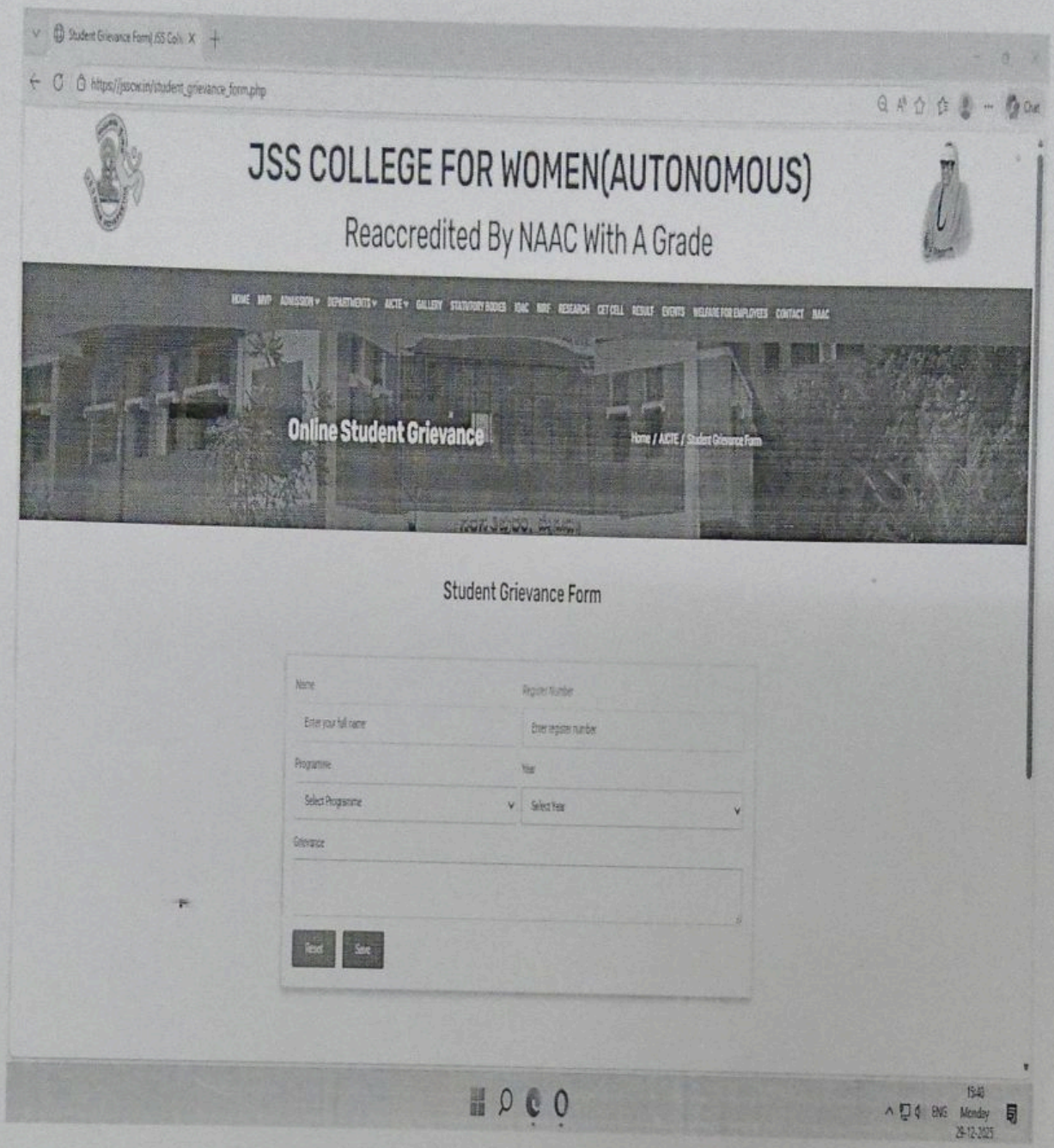
JSS College for Women (Autonomous)

Saraswathipuram, Mysuru-09

Students' Grievance Redressal Committee (2025-26)

Sl .No	Name	Designation/Department	
1.	Dr.Rechanna	Principal	Chairperson
2.	Sri Pradeep H G	Computer Science	IQAC Coordinator
3.	Smt.Lalithamba M B	English	Convenor
4.	Dr.Lokeshwari D M	HoD,Chemistry Anti Ragging Committee Convenor	Member
5.	Smt.Shwetha M C	Bio Chemistry Internal Compliance Committee Convenor	Member
6.	Ms.Jayashree	Biotechnology Prevention of Sexual Harassment Cell Convenor	Member
7.	Dr.Roopa	HoD,Economics NCC officer	Member
8.	Smt.Vasumathi P	HoD,English Women Empowerment Committee Convenor	Member
9.	Smt.Prapulla S	Commerce	Member
10.	Smt Preethi H U	Computer Science	Member
11.	Dr.Shilpa S	PG Commerce	Member
12.	Smt.Nethravathi S	Mathematics	Member
13.	Sri Arjun P	English	Member
14	Smt Bharathi K S	Office	Member
15	Ms. Chandana M	Arts Secretary III BA	Student Representative
16	Ms. Punya N	Commerce Secretary III BBA	Student Representative
17	Ms. Aparanji S	Science Secretary III B Sc	Student Representative
18.	Ms .Sukrutha N A	BCA Secretary III BCA	Student Representative
19.	Ms.Sushma H S	Sports Secretary III B.Com	Student Representative


Student Grievance Form| JSS Colle
https://jsscw.in/student_registration_form.php
JSS COLLEGE FOR WOMEN(AUTONOMOUS)
Reaccredited By NAAC With A Grade
HOME MVP ADMISSION DEPARTMENTS AICTE GALLERY STATUTORY BODIES IQAC NIRF RESEARCH CKT CELL RESULT EVENTS WELFARE FOR EMPLOYEES CONTACT NAAC
Online Student Grievance
Home / AICTE / Online Student Grievance
Student Registration Form
Name
Enter your full name
Register Number
Enter register number
Programme
Select Programme
Year
Select Year
Contact Number
10-digit number starting with 6/7/8/9
Email ID
Enter your email
Reset
Save
15:33
ENG
Monday
29-12-2025



PRINCIPAL
JSS COLLEGE FOR WOMEN
(Autonomous)
Saraswathipuram, MYSORE-9